|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| GFMS plant: |  | Supplier: |  | Date of claim: | DD/MM/YYYY |
| Part Description/Number: |  | QR number: |  | Date of QR: | DD/MM/YYYY |
| GFMS contact: |  | E-mail: |  | Phone: |  |

|  |
| --- |
| **CONTAINMENT 3D****This document must be returned to GFMS within 24 h** **after claim** |

|  |
| --- |
| **D.1** **Description of the problem** |
| 5W2H (given by GFMS)

|  |  |
| --- | --- |
| What is the problem? |  |

|  |  |
| --- | --- |
| When was it detected? |  |
| Where was it detected? |  |
| Who detected it? |  |
|  | Incoming Inspection | Warehouse + WIP |
| How many NOk parts? |  |  |
| How many potential NOk? |  |  |

|  |  |
| --- | --- |
| Why it is a problem? |  |
| How was it detected? |  |
| Part description: |  |
| Part number: |  |
| Recurrence? |[ ]  YES |[ ]  NO |

 |
|

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Supplier problem solving team |  |  |  |  |
| Contact Window Person | Position | Location | Telephone | Email |
|  |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |
| Team Members |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |

 |
|  |
| **D.2** **Risk on similar products**  |
| Can this defect happen on similar products?

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Other family products: | Part description | Part number | Comments | Check Recommended? |
|  |  |  |  | YES |[ ]  NO |[ ]
|  |  |  |  | YES |[ ]  NO |[ ]
|  |  |  |  | YES |[ ]  NO |[ ]
|  |  |  |  | YES |[ ]  NO |[ ]
|  |  |  |  | YES |[ ]  NO |[ ]

 |
|  |
| **D.3** **(a)** **Containment Activities : Potential NOk parts mapping and containment plan >> To be validated by GFMS within 24 h** |
| What are the actions to collect all non-conforming parts in the supply chain?

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Location in the process flow | Quantity | Immediate actions \* | Responsible | When |
| Parts at GFMS plant (given by GFMS) |  |  |  |  |
| Parts at GFMS HUB (given by GFMS) |  |  |  |  |
| Parts at GFMS client (given by GFMS) |  |  |  |  |
| Parts in transport |  |  |  |  |
| Parts at supplier |  |  |  |  |
| Parts at sub-supplier |  |  |  |  |

\*Supplier proposal for Immediate Actions (e.g.: whole stock replacement, inspecting by supplier, inspecting by third party, on site repair…)

|  |  |
| --- | --- |
| How are parts secured identified? |  |
| First secured parts shipment information |  |

 |
|

|  |
| --- |
| **D.3 (b) Containment implementation results >> To be communicated to GFMS within 48 h**   |
|

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | Inspected | NOk | Traceability | Findings based on sorting results |
| Parts at GFMS plant (given by GFMS) |  |  |  |  |
| Parts at GFMS HUB (given by GFMS) |  |  |  |
| Parts at GFMS client (given by GFMS) |  |  |  |
| Parts in transport |  |  |  |
| Parts at supplier |  |  |  |
| Parts at sub-supplier |  |  |  |

 |

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| --- |
| **ANALYSE AND COUNTERMEASURES (4D-8D)****This document must be returned to GFMS** **within** **5 days (5D) then 10 days (8D)** **after claim** |

|  |
| --- |
| **D.4** **Root cause of Occurrence and Non-Detection** |
| Why the problem occurred?Why the problem has not been detected?

|  |  |
| --- | --- |
| 1. |  |
| 2. |  |
| 3. |  |

|  |  |
| --- | --- |
| 1. |  |
| 2. |  |
| 3. |  |

 |
| **D.5** **Root cause reproduction >> To be communicated to GFMS within 5 Days** |
| How was the defect reproduced?

|  |
| --- |
|  |
|  |
|  |

 |
| **D.6** **Corrective actions implementation on Occurrence and Non-Detection** |
|

|  |  |  |  |
| --- | --- | --- | --- |
| Occurrence | Planned date | Closure date | Responsible |
| 1. |  |  |  |  |
| 2. |  |  |  |  |
| 3. |  |  |  |  |
| 4. |  |  |  |  |
| Non detection | Planned date | Closure date | Responsible |
| 1. |  |  |  |  |
| 2. |  |  |  |  |
| 3. |  |  |  |  |
| 4. |  |  |  |  |

 |
| **D.7** **Preventive actions implementation** |
| How to prevent re-occurrence of similar problem in the future?

|  |  |  |  |
| --- | --- | --- | --- |
| Actions | Planned date | Closure date | Responsible |
|  |  |  |  |
|  |  |  |  |
|  |  |  |  |
|  |  |  |  |

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|  |
| **D.8 Congratulate your Team & Lessons learned**  **>> To be communicated to GFMS within 10 Days** |
| Which ones of the following “standard” have been upgraded?

|  |  |  |
| --- | --- | --- |
|  |  |  |
|  | Name | Date |
| Supplier |  |  |
| GFMS |  |  |

|  |  |  |  |
| --- | --- | --- | --- |
|  | Doc. name | New Index | Closure date |
| PFMEA/DFMEA |  |  |  |
| Drawings/Specifications |  |  |  |
| Control Plan |  |  |  |
| Operating instructions |  |  |  |
| Procedure |  |  |  |
| Records |  |  |  |
| Others… |  |  |  |

**Did You congratulate Your Team ?****Validation of 8D Closure**: |