

GF Machining Solutions Business Continuity Policy

In order to continuously satisfy the needs of its customers and stakeholders, GF Machining Solutions defined and implemented a Business Continuity Management system, based on the requirements defined by the standard **ISO 22301:2019 (Security and resilience – Business continuity management systems - Requirements)** on the specific perimeter of the following :

Milling & Spindles
EDM
Laser & Additive Manufacturing
Automation & Tooling
Customer Services

GF Machining Solutions takes the needs and expectations of its stakeholders into consideration by defining its activities. With regard to customers, GF Machining Solutions undertakes to comply with the contractual constraints and requirements agreed upon and explained in the Business Impact Analysis carried out on the services and products within the perimeter.

The company's organizational model is the concrete application of the principles of legality, transparency, correctness and loyalty that have always distinguished GF Machining Solutions relations with its stakeholders. Within the framework of the Business Continuity Management System, it aims to achieve the following **strategic objectives**:

- guarantee the safeguard and protection of human lives also in the event of a crisis
- guarantee business continuity and minimize the impact on business in the event of a crisis, ensuring a rapid return to normal business operations
- guarantee the resilience of productions of GF Machining Solutions
- protect the interests of the GF Group and increase the trust of its customers and partners, paying particular attention to the following aspects:
 - availability: by developing and implementing mechanisms that allow accessibility and production of products, solutions and services when required, even after a disaster
 - service level: by developing and implementing mechanisms that ensure the continuity of the service provided in compliance with the defined SLA (Service Level Agreement) or OLA (Operation Level Agreement)
 - compliance: conformity with legal and regulatory requirements as well as contractual obligations

In line with the definition as given by the reference standard, the management of GF Machining Solutions is actively involved and committed to the implementation, maintenance and improvement of the **Business Continuity Management System**. This is done by :

- the definition and formalization of policies for continuity with precise objectives which are compatible and consistent with the strategic direction of the company;
- the definition of a **Business Continuity plan**, which also includes the **Disaster Recovery plan**, which provides for repeated tests to ensure the adequacy and continuous updating of the technical and organizational solutions adopted;
- the definition and formalization of an organizational structure, with precise roles and responsibilities within the continuity management area, promoting the involvement of all company functions;
- the definition of a business continuity management system integrated with business processes and consistent with available resources and operating modes;
- continuous staff communication about the need to meet applicable mandatory objectives, policies and requirements (laws, regulations);
- the planning and ensuring availability of resources (material, human and in terms of quantity and competence);
- training activities;
- the performance monitoring and continuous improvement of the continuity management system and the integrated systems for Quality, Safety and Environment.

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