



Get documentations

Content:

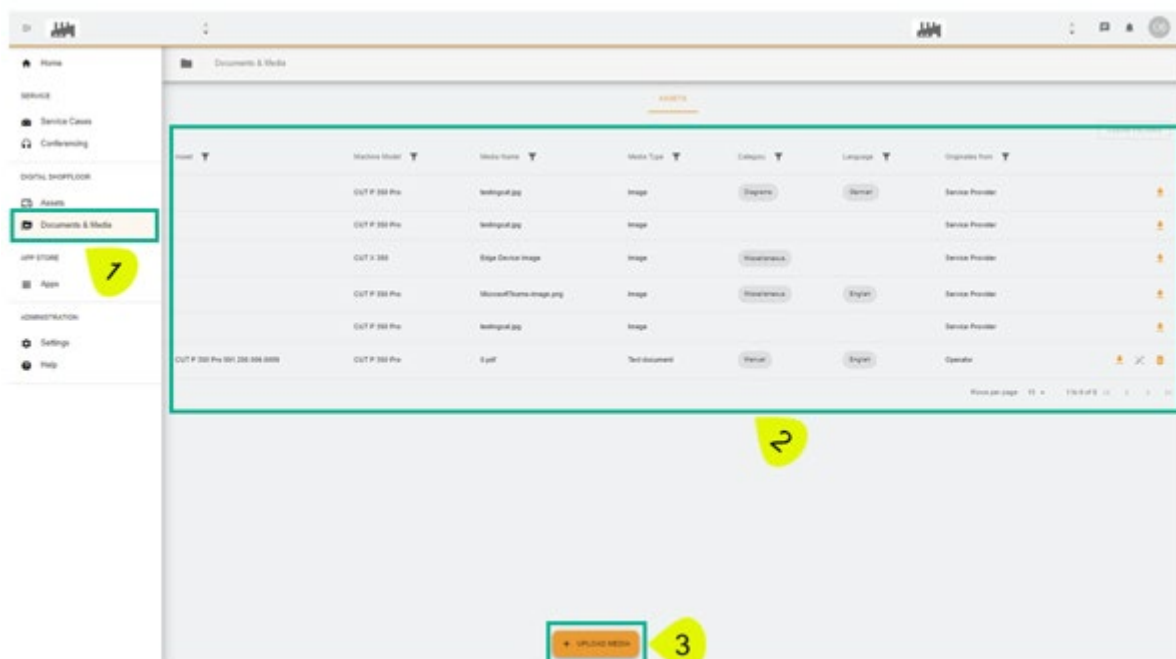
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1. Documentation & Media tab

In order to view, add or download documentation on the My rConnect platform, the "Documents & Media" tab must be selected (1).

In case some documentation is already present on the cloud dedicated to the machine, it is possible to consult and download what exists (2).

It is also possible to add documents to this space (3)



2. Consult documentation

The next picture describes in detail the different information about the on-board documentation

Asset	Machine Model	Media Name	Media Type	Category	Language	Originates from	
	CUT P 350 Pro	testingcat.jpg	Image	Diagrams	German	Service Provider	
	CUT P 350 Pro	testingcat.jpg	Image			Service Provider	
	CUT X 350	Edge Device Image	Image	Miscellaneous		Service Provider	
	CUT P 350 Pro	MicrosoftTeams-image.png	Image	Miscellaneous	English	Service Provider	
	CUT P 350 Pro	testingcat.jpg	Image			Service Provider	
CUT P 350 Pro 591.200.006.0009	CUT P 350 Pro	0.pdf	Text document	Manual	English	Operator	

Then a new page appears on your browser where you can see the picture or the document.



As shown in the following image, some documentation can be deleted while other documentation is just searchable.

This difference is due to the fact that documentation put on the cloud by the customer can be viewed by the customer and deleted by the customer, whereas the GFMS FSE can neither view nor delete this documentation.


**Important
remark**

- Green frame: documentation / media shared by the customer (could be consulted and removed by the customer) - **Not visible by GFMS FSE**
- Yellow frame: documentation / media shared by GFMS FSE (could be consulted by the customer but can't be removed)

The screenshot shows a table titled "ASSETS" with the following columns: Asset, Machine Model, Media Name, Media Type, Category, Language, and Originates from. The table contains several rows of data, with some rows highlighted by a yellow border and others by a green border.

Asset	Machine Model	Media Name	Media Type	Category	Language	Originates from
CUT P 350 Pro	CUT P 350 Pro	testimgcat.jpg	Image	Diagrams	German	Service Provider
CUT P 350 Pro	CUT P 350 Pro	testimgcat.jpg	Image			Service Provider
CUT X 350	CUT X 350	Edge Device Image	Image	Miscellaneous		Service Provider
CUT P 350 Pro	CUT P 350 Pro	MicrosoftTeams-image.png	Image	Miscellaneous	English	Service Provider
CUT P 350 Pro	CUT P 350 Pro	testimgcat.jpg	Image			Service Provider
CUT P 350 Pro 591.200.006.0009	CUT P 350 Pro	0.pdf	Text document	Manual	English	Operator
CUT P 350 Pro 591.200.006.0009	CUT P 350 Pro	Edge Pc rear	Image	Specification		Operator

3. Upload media

To be able to upload machine-related documentation, simply click on the "Upload Media" button.

The screenshot shows the "Documents & Media" interface. On the left is a navigation menu with options like Home, SERVICE, DIGITAL SHOPFLOOR, APP STORE, and ADMINISTRATION. The main area displays the "ASSETS" table. At the bottom of the table, there is a button labeled "UPLOAD MEDIA" which is highlighted with a green border.

A new window appears in which you must first specify the location of the file to be shared by pressing the "Media File" button.

Then fill in the rest of the table to give as much information as possible about the documentation to be shared and validate with the "Next" button.

When a field has an arrow, please consult the menu and choose the most relevant information.

Media Data

Summary

Media File *

8_1.pdf

MEDIA FILE

Label (optional)

Maintenance procedure for the machine

This will be displayed as media name. If empty, the file name will be shown.

Asset *

CUT P 350 Pro 591.200.006.0009

Select an Asset

Category (optional)

Maintenance

Language (optional)

English

CANCEL

NEXT

Please review all the information; it is possible to change it with the help of the "Previous" button or to cancel it.

To confirm, press the "Create" button.

Media Data

Summary

Summary

Media Name: 8_1.pdf

Label: Maintenance procedure for the machine

Asset

Related Machine: CUT P 350 Pro 591.200.006.0009

Serial Number: 591.200.006.0009

Machine Model: CUT P 350 Pro

Technology: Wire EDM

Facilities: Thalberg_Geneva

Brand: AgieCharmilles

Content

Category: Maintenance

Language: English

CANCEL

PREVIOUS

CREATE

After confirmation the document becomes visible on the client side (GFMS FSE cannot see it) and can be viewed as shown in the following figure.

The screenshot shows the '+GF+' web interface with a sidebar on the left and a main content area. The sidebar includes sections for SERVICE, DIGITAL SHOPFLOOR, APP STORE, and ADMINISTRATION. The main content area is titled 'Documents & Media' and displays a table of documents. The table has columns for Asset, Machine Model, Media Name, Media Type, Category, Language, and Originator. One document is highlighted with a green box: 'Maintenance procedure for the machine' (Text document, English, Operator). A green arrow points from this document to a thumbnail of the document's content. At the bottom of the interface, a green box contains the message 'Machine Document has been created!'.

Asset	Machine Model	Media Name	Media Type	Category	Language	Originator
	CUT P 350 Pro	Edge FC ver	Image	Diagrams		Service Provider
	CUT P 350 Pro	Integrat.jpg	Image	Diagrams	German	Service Provider
	CUT P 350 Pro	Integrat.jpg	Image			Service Provider
	CUT X 350	Edge Device Image	Image	Maintenance		Service Provider
	CUT P 350 Pro	MicrosoftTeams image.png	Image	Maintenance	English	Service Provider
	CUT P 350 Pro	Integrat.jpg	Image			Service Provider
CUT P 350 Pro 581 200 004 0009	CUT P 350 Pro	Edge FC ver	Image	Specification		Operator
CUT P 350 Pro 581 200 004 0009	CUT P 350 Pro	S.pdf	Text document	Service	English	Operator
CUT P 350 Pro 581 200 004 0009	CUT P 350 Pro	Maintenance procedure for the machine	Text document	Maintenance	English	Operator

