

My rConnect

**Fasten your
responsiveness
and optimize
your productivity**




My rConnect

Digital services for all your GF machines, anytime, anywhere

My rConnect is your gateway to advanced digital assistance. This innovative web-based platform provides seamless access to a wide range of digital services to boost machine uptime and productivity. Enjoy simple navigation and direct access to GF support, for all connected and unconnected machines, regardless of their age.

Comprehensive and free-to-use asset management tool for all GF machines

 My rConnect



Organize your workshop and facilities, and manage user access



Use chat, video conferencing, whiteboard, and file transfer for rapid interaction and problem-solving



Manage and access the complete history of service cases for improved decision-making



Easily access machine user manuals in one place, and upload additional documentation

My rConnect

Connect your machine for greater responsiveness and operational efficiency

Get first-class support and real-time insight by subscribing to Remote Access and Live Data service offerings, available on-demand for eligible machines.

Do you want to increase your equipment uptime?



Remote Access

- Connect and share files to/from your machine from anywhere to solve issues efficiently
- Get expert troubleshooting from GF with remote access to your machine's HMI

Do you know if your machine is operating now?



Live Data

- Increase your responsiveness to unexpected events with real-time status notifications and instant alerts.
- Track machine connection and job status anywhere, anytime

Exclusive support when you need it most

Combining Remote Access and Live Data with Success Packs enhances responsiveness and optimizes uptime.

For more information, contact your local Sales Representative.

Bronze

Silver

Gold

At a glance

We enable our customers to run their businesses efficiently and effectively by offering innovative Milling, EDM, Laser, Additive Manufacturing, Spindle, Tooling and Automation solutions. A comprehensive package of services completes our proposition.

www.gfms.com

